

## HOMELESSNESS PREVENTION STRATEGY PRIORITY ACTIONS:

	What	How	Who	Where From	Progress
1	Continue to foster a city approach to tackling homelessness to sustain a strong focus on preventing homelessness.	<ol style="list-style-type: none"> <li>1. Get sign up by launch / short statements from as many agencies as possible on how they will help prevent homelessness or why it is important to them</li> <li>2. Review membership of the HSSG to ensure the right partners who are able to help achieve the best outcomes</li> <li>3. Terms of Reference – updated &amp; agreed</li> </ol>	MR/LS	HSSG	<p>Completed – 28/02/2014</p> <p>Completed</p> <p>Needs updating</p>
2	The Homelessness Strategy Steering Group continue to support commissioners as they progress towards an evidence-based and outcome-focussed commissioning model so that the case for changes in policy and practice can be evidenced. In particular to ensure the accommodation support needs of care leavers are adequately reflected in new commissioning to achieve the required positive outcomes.	New Action Point from HOSP Priority Recommendations			
3	Carry out close monitoring of homelessness demand and impacts on other agencies funded to prevent homelessness, so that early responses can be made.	<ol style="list-style-type: none"> <li>1. Use of Welfare reform monitoring group</li> <li>2. Agree trend PIs stats form major agencies to act as early warning system</li> <li>3. Quarterly data collection HSSG Agenda item.</li> <li>4. Circulate request to agencies</li> <li>5. 1st review March 2014</li> </ol>	<ol style="list-style-type: none"> <li>1. SC</li> <li>2. AW/J C/SO /MW</li> <li>3.4. 5. HSSG/ MR</li> </ol>	No Limits Two Saints Supporting People Housing Needs HSSG	Achieved; presented to HSSG on quarterly basis.

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4	Promote the positive contribution of working together to achieve collective aims and realise the benefits of joint working that the new Council People Directorate brings.	People Directorate Management Team Update	NC	People Directorate	Ongoing
5	Engage with work and skills development programmes to assist benefit dependent households into work – increasing access to IT and computer literacy to help in this process.	<ol style="list-style-type: none"> <li>1. Review success of available services for access to work and on-line provision e.g. City Limits referrals for BC families/skills and development role at day Centre /family workers No Limits work club.</li> <li>2. Work with DWP/JCP to develop Southampton response to welfare reform and make best use of work opportunities (LSSF). Universal Support has since replaced LSSF.</li> <li>3. Development of Job Clubs by Social Landlords</li> <li>4. Delivery of skills development &amp; ETE activity at Day Centre and Assessment Centre including partnerships with local businesses.</li> </ol>	<p>Lydia Wilton JC</p> <p>SC</p> <p>Lisa Raison-Trehy</p> <p>James McDermott</p>	<p>City Limits Two saints No Limits</p> <p>Universal Support</p> <p>SCC Housing 1<sup>st</sup> Wessex Radian</p> <p>Two Saints</p>	<p>Ongoing</p> <p>Was in progress but no longer. City limits not able to provide this.</p> <p>Ongoing</p> <p>Ongoing - Four job clubs funded via Housing (HRA) and Regeneration Teams. HAs have employment support provision in place.</p> <p>Grant funding has requirements to deliver these actions.</p>
6	Encourage household budgeting skills and facilitate access to low cost financial products as a means	1. Promote credit union products to tenants and extend into the Private rented sector	Rachel Adams SC MC	SCC/No Limits Solent Credit Union	Joint working arrangement between SCC and Credit Unions to provide Jam Jar

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	of improving financial capability amongst vulnerable groups.	<ol style="list-style-type: none"> <li>2. Deliver “money management“ training to front-line staff working with clients at the margins</li> <li>3. Train Front line staff to promote Credit unions as appropriate as trialled by No Limits</li> <li>4. Delivery of SMART MOVE accredited tenancy sustainment at Two Saints sites. SSJ/Salvation Army/Chapter 1/YMCA</li> </ol>	<p>AW</p> <p>Claire Higgins</p> <p>SARC</p>	<p>Housing Needs</p> <p>SASA</p>	<p>and savings accounts for clients.</p> <p>Front line staff/LHO/Income Team received training. Extended offer to Early Help teams</p> <p>Direct training provided by Solent Credit Union to Outreach/SHPT staff</p> <p>Ongoing –Does this cover UC/bank accounts?</p>
7.	Work in partnership with local advice agencies and courts to deliver advice targeted at those most in need of it.	<ol style="list-style-type: none"> <li>1. Link with SASA to ensure we maximise the opportunities for advice to those whose homes are at risk</li> <li>2. Investigate the use of Court desk funds to extend the solicitors service in court to delivery of advice on debts etc.</li> <li>3. Provision of housing advice at Day Centre</li> </ol>	<p>LS</p> <p>MR/ Richard Solley</p>	<p>Housing Needs</p> <p>CAB</p>	<ol style="list-style-type: none"> <li>1. Ongoing</li> <li>2. Project set up October 2014. Debt worker recruited for</li> <li>3. Now delivered by triage role at Day Centre</li> </ol>
8.	Develop sign up to policies, for both private and social landlords that avoid eviction and do not exclude those in greatest need.	Develop a Homelessness avoidance policy for social landlords in relation to debt /rent collection procedures		MC to lead	Eviction last resort for tenants in arrears. More staff to engage and work with tenants to reduce risk of eviction – Ongoing

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					Tenancy Sustainment work stream set up for council tenancies
9.	<p>1. Develop close working with private sector leasing schemes and registered providers to sustain a flow of additional accommodation.</p> <p>2. Sustain access to good quality private accommodation 'bring back' empty properties into use by working with private sector landlords.</p>	<p>1. Promotion to landlords of projects that enable homeless client group to access private rented accommodation e.g. Home Seeker Lettings, A2T, Real Lettings South, Accommodation Worker DC.</p> <p>2. Deliver on existing empty property project and seek extension where results indicate success</p>	<p>SH/AW/  Keith Gunner</p>	<p>Housing Needs/Two Saints/No Limits/Chapter 1/ Real Lettings South</p> <p>SCC Housing Development</p>	<p>Update required from No Limits &amp; Two Saints</p> <p><b>Update -</b> 6 units being developed in Old Northam Road. 3 Units with YMCA. Ready for completion in March 2015. Nomination agreement to be developed</p>
10	Deliver the right level of temporary accommodation for families through the council's asset plan and ensure capital resources are made available for investing in the accommodation.	<p>1. Deliver replacement units within scope and review the leased units in line with current need.</p> <p>2. Align the plan to best indicators of profiled need as trends indicate changes in need</p>	<p>GM Steve Ransley</p> <p>LW/LS</p>	SCC	<p><b>Update -</b> 17 new units provided at Oaklands and Selbourne in 2014 and both fully tenanted from Summer 14</p> <p><b>Update -</b> Decommissioning of Seymour house – Achieved October 2014</p>
11	Ensure participation in the review of supported housing for young and parents and seek the right range of housing provision for care leavers.	Supporting People already reviewing young people services Fundamental opportunity to be involved, informs commissioning, procurement, services.	MW/LW	Housing Needs No Limits Children's Services	Update required by SP Contracts extended till June 2016 and new provision in place for care leavers.

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12	Protect current funding for homelessness services and continue to target homelessness funds towards prevention activities	<ol style="list-style-type: none"> <li>Outcomes based grant process to be delivered for 2004/15 using the known Homelessness prevention funds</li> <li>Amend current approval on Homelessness Prevention Funds to reflect current need</li> </ol>	MR/LS NC  RA	Housing Needs/HSSG /Cabinet member	In place as of April 2015  Achieved
13	Support funding opportunities that complement the city's homelessness agenda in light of dwindling local authority finances.	Add to HSSG agenda as the body who support bids, as they arise, to ensure grant awards are for projects which support this strategy e.g. with SCC support No Limits have brought over £300,000 of national funding into the city over the last three years to launch A2T and provide support to those at risk of homelessness	MR	Voluntary Sector e.g. No Limits & Two Saints will continue to seek funding in line with local priorities.	Agreed  Real South Lettings Success in procuring funds
14	Build on work with the Police, Probation and Borders Agency to tackle entrenched rough sleepers in line with a 'No second night out' approach.	Sustain current regular liaison and develop links with community representatives a new European migration takes effect Active relations with Community Police at Day Centre and Assessment Centre.	MB	Housing Needs	<b>Update –</b> New PCSO working closely with SHPT % of A8 on rough sleeper count. Q1 18.5% Q2 23% Q3 17.4%
15	Consider new trends in housing need as part of Lettings Policy review so that we continue to use social housing to best effect and as a strong prevention tool	Allocations Policy Review	LS Alison Sanson	Housing Needs	<b>Update –</b> Phase one completed 01/06/14 Phase two for completion end of November New phase starting Feb 2015
16	Maintain close working with registered providers to influence the development of more homes of the right mix of property sizes.	Ensure housing need data is collected which will contribute to the development agenda Housing Partnership -Develop	LS Alison Sanson		More one beds in central but not related to our work. Housing Strategy for renewal in 2015.

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					Corporate policy team leading.
17	Maintain current arrangements for rent direct payments to private landlords where they accommodate vulnerable tenants and work to maximise the opportunities for rent direct to all landlords under Universal Credit where this will sustain tenancies for vulnerable households	Meeting scheduled for the 13 <sup>th</sup> November- Private Landlord Accommodation Forum to continue awareness of issue and LSSF work to identify systems to protect vulnerable clients.  Influence through Wayfarer			11 March 2015 Universal Credit roll-out to be subject of meeting with L/ds – direct mail out to all affected PRS L/ds
18	Investigate the cost of providing emergency beds for rough sleepers with no recourse to public funds NRPF during severe weather via the current providers. The Homelessness Strategy Steering Group to review the number, use and awareness of emergency weekend bed schedule for adults and especially young homeless referrals and discharge from hospital or custody.	SP providers to provide costing for clients with NRPF			<b>Update -</b> Review of A8 numbers & SWEP 30% 20/12/13-01/01/14  9.2% 22/12/14-31/12/2014 02/02/2015 – 06/02/2015